



LED SAVES

45 Terra Cotta Dr Nunawading VIC 3131

(03) 9088 0285

## **Your Privacy and Warranty**

LED SAVES provides one-year warranty for the in-home display installed at your property. The first step for troubleshooting a device is to restart the device and consult the user manual left by the installer. The next step would be to read the IHD FAQs on [www.ledsaves.org](http://www.ledsaves.org). Alternatively, you could contact LED SAVES directly on 03 9088 0285 and [commercial@ledsaves.org](mailto:commercial@ledsaves.org) for warranty support or trouble shooting. If you wish to reach our Australian IHD manufacturers directly for any question, you could find their contact information on their websites.

The information that is transmitted from the meter to the IHD unit is considered personal information and therefore subject to the National Privacy Principles (NPPs). You need to be registered electricity account holder or their authorised agent for your premise to receive the IHD unit installation. If you believe the information on your IHD unit is not yours, you should erase the information and not use it for any other purpose.

Since IHDs could store your information for a period of time depending on the settings and brand/model of the IHDs, it is important you take away the IHD device with you or erase the data on the device when you vacate the property. Again, you could consult the user manual, contact LED SAVES or the product manufacturer for more information.