

Quality Policy Statement

LED SAVES vision is:

To be Australia's leading energy efficiency provider

LED SAVES is an energy efficiency company that offers customers ways to reduce their energy bills through the use of energy efficient products such as energy efficient LED lights. We don't believe in just talking about environmental problems in the world. We get out there and do something about it. By working in partnership with other Australians, we are bringing about real and measurable change.

- LED SAVES provided services to over 100,000 households and businesses
- LED SAVES is an Australian owned company
- Our team is dedicated to looking after our customers

LED SAVES is committed to:

- High Level of Customer Satisfaction through continual improvement of the whole processes, quality oriented services and creation of a culture of excellence within the organization.
- Meet or exceed contractual requirements for products and service quality
- Deliver products and service on time in accordance with the agreed upon delivery date
- Ensure all employees are responsible for the quality of their work

LED SAVES aims are to:

- Ensure that customer's needs and expectations are determined and fulfilled with the aim of enhancing customer satisfaction.
- Continually comply with statutory obligations, standards, specifications and relevant requirements.
- Continually comply with the requirements of ISO 9001:2015 and improve the effectiveness of our quality management system.
- Continuously improve our products/services, processes and systems

The Quality Policy is reviewed annually during Management Review Meeting to ensure it complies with the requirements of AS/NZS ISO 9001:2015. All staff shall ensure that the Quality Policy and information within QMS is communicated and recognized at appropriate levels throughout the organization.

Approved by:

Director Ivan Hu :

